



Valley
Children's
HEALTHCARE



ANNUAL REPORT AND PLAN

for Community Benefit Fiscal Year 2020

(October 1, 2019 – September 30, 2020)

Submitted to:

Office of Statewide Health Planning and Development, Healthcare Information Division
Accounting and Reporting Systems Section - Sacramento, California

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I. INTRODUCTION

Nearly 70 years ago, our five founding mothers had a dream to build a hospital in the Central Valley just for children. Valley Children's Healthcare (Valley Children's) has grown and flourished ever since, caring for generations of children since 1952.

Our Mission

The mission of Valley Children's Healthcare is to provide high-quality, comprehensive healthcare services to children, regardless of their ability to pay, and to continuously improve the health and well-being of children.

Our Vision

Our vision is to provide the nation's best healthcare for kids and to become the nation's best children's hospital.

Our Values

The following values guide every decision and define our commitment and the action supporting it.

Excellence: I am dedicated, disciplined and demonstrate high standards as we strive to be the best. I take ownership and empower myself and others to deliver an exceptional experience, every interaction, every time.

Compassionate Care: I am present in every interaction. I respond to others with warmth and kindness.

Integrity: I am honest and ethical. I demonstrate high standards of personal conduct, keep my word and take responsibility for my actions.

Innovation: I always look for ways to learn and make things better. I am a problem solver.

Collaboration: I contribute to, support and respect decisions that are made by my team and the organization. I build and promote positive working relationships and teamwork.

Stewardship: I am accountable for effectively managing my time and the organization's resources. I share resources to achieve the best outcome.

Commitment to the Community

Valley Children's is Central California's only high-quality, comprehensive healthcare network dedicated to children, from before birth to young adulthood, as well as to high-risk pregnant women, and plays a vital role in meeting the healthcare needs of some of our region's sickest and most medically vulnerable residents.

Our network offers highly specialized medical and surgical services to care for children with conditions ranging from common to the highly complex at its 330-bed stand-alone children's hospital or in one of its three neonatal units (28 beds) located across the Central Valley. In addition, the Valley Children's Healthcare network includes specialty care centers, pediatric primary care practices and women's health services.

Valley Children's consistently ranks at the top of its peer group for quality patient outcomes as evidenced by the following: a) designation by the Leapfrog Group in 2020 as one of the nation's top Children's Hospitals for excellence in patient safety and quality; b) Magnet® designation for nursing excellence; c) Beacon Award for Excellence™ in critical care, and; d) U.S. News and World Report recognition in 2020-2021 as one of the nation's best children's hospitals for Neonatology, Pediatric Diabetes & Endocrinology, Pediatric Gastroenterology & Gastrointestinal Surgery, Pediatric Neurology & Neurosurgery, Pediatric Orthopedics, Pediatric Pulmonology & Lung Surgery and Pediatric Urology.

While providing exceptional healthcare is the single greatest contribution Valley Children’s makes for children and their families, Valley Children’s also appreciates that it is uniquely positioned to support the needs of children in other ways as well. To help advance its community-based work, Valley Children’s launched The Guilds Center for Community Health in November 2019. The Center is the first of its kind in the Central Valley to bridge the exceptional care kids receive within our network and the health impacts our children experience where they live, learn and play. Valley Children’s recognizes that the health of our children is impacted by social determinants such as physical environment, health behaviors and economic status. According to research, of all the factors that influence our health, only 20% are linked to the clinical care we receive – and 80% are related to these social determinants. The Guilds Center for Community Health is an investment in that 80%.

This Community Benefit Report summarizes the contributions provided by Valley Children’s to its community for fiscal year 2020 (October 1, 2019, through September 30, 2020).

II. SERVICE AREA DEMOGRAPHICS AND PATIENT VOLUME

Service Area Demographics

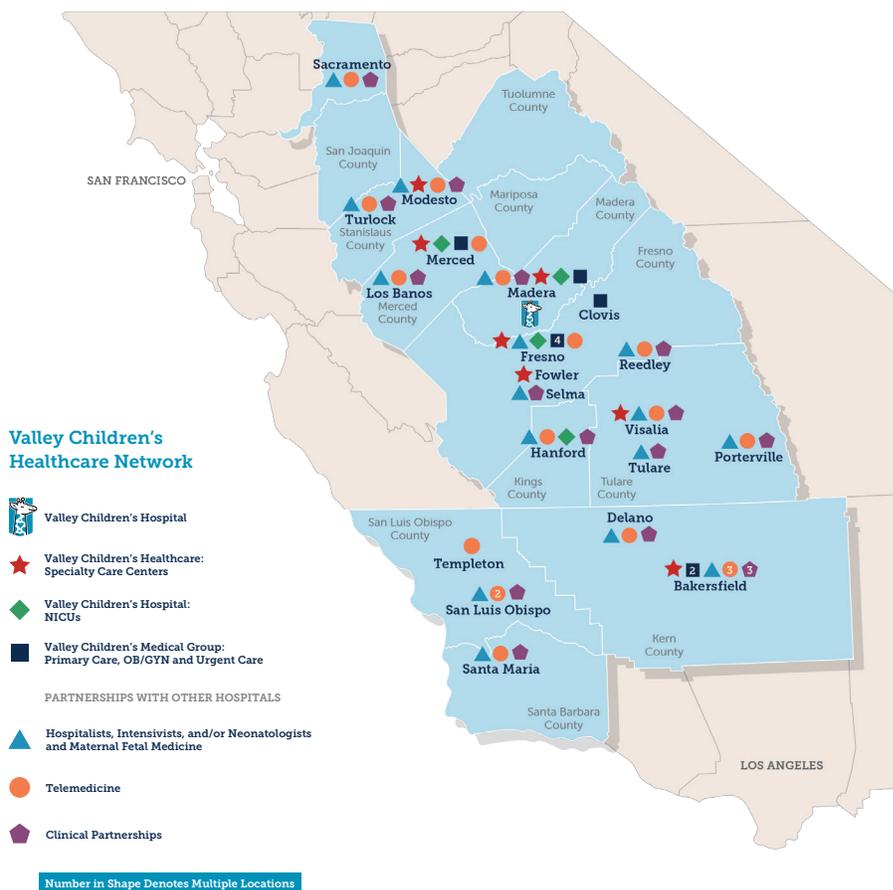
As the only pediatric network of its kind in all of Central California, Valley Children’s service area extends from San Joaquin County in the north to Kern County in the south, and serves much of the Central Coast and eastern Sierra, as well. The map below illustrates Valley Children’s service area.

For purposes of this Community Benefit Report, Valley Children’s service area is focused on the seven counties that collectively account for more than 90% of Valley Children’s inpatient and outpatient volumes. Those counties are Fresno, Kern, Kings, Madera, Merced, Stanislaus and Tulare. According to

www.kidsdata.org, approximately one-third of children in these seven counties live in poverty, three-quarters are an ethnicity other than Caucasian and close to one-quarter live in families where English is not the primary language spoken at home.

Valley Children’s Patient Volume

In 2020, Valley Children’s had 10,727 inpatient admissions, 84,720 Emergency Department visits, and 256,544 hospital-based outpatient specialty care center, regional specialty care center, primary care center, and urgent care center visits. Also, in 2020, Medi-Cal covered 73.8% of Valley Children’s total inpatient cases and 74.6% of total outpatient visits.



III. ASSESSING AND UNDERSTANDING COMMUNITY HEALTH NEEDS

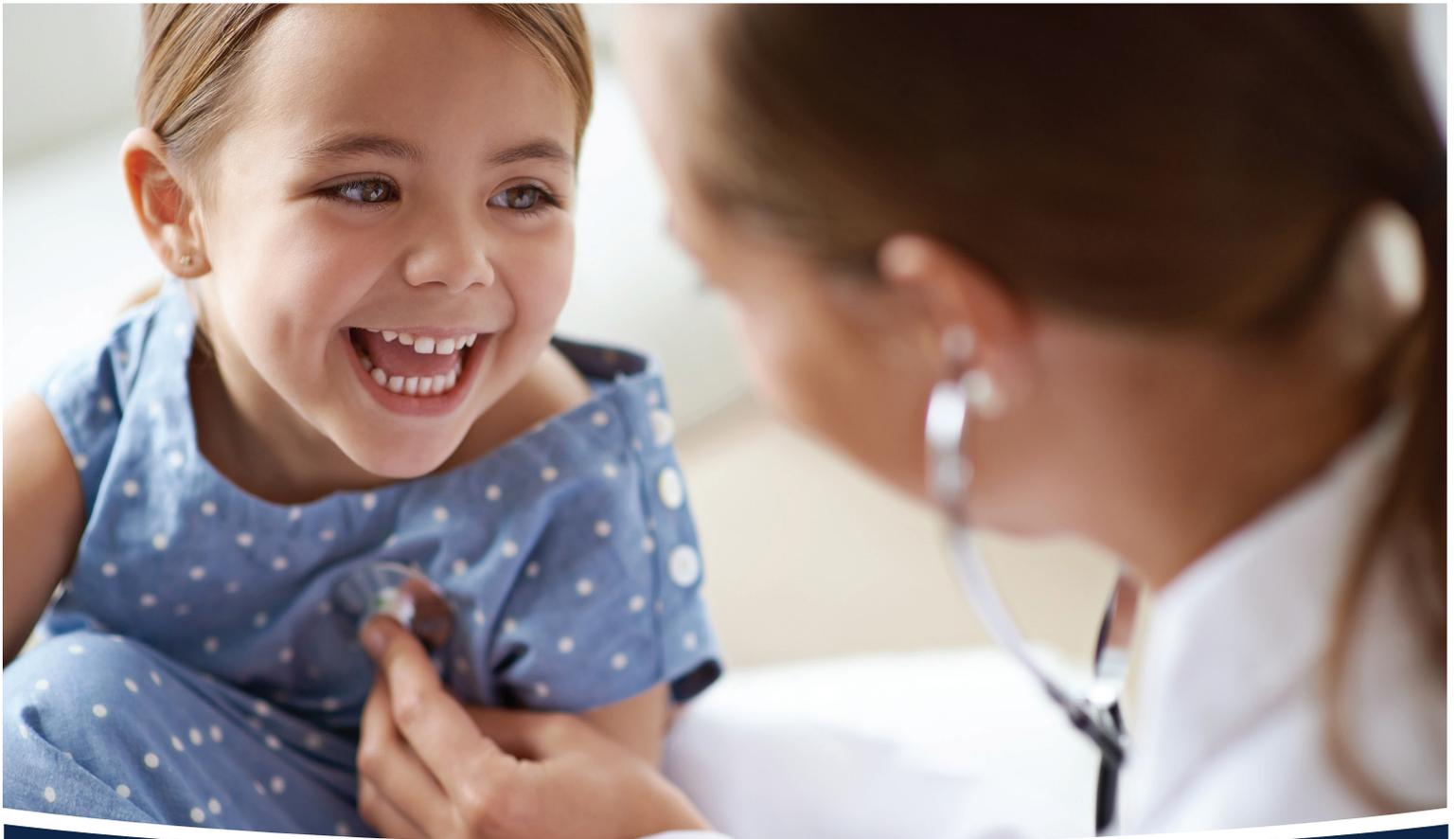
The community benefit activities summarized in this report are based on Valley Children’s Community Health Needs Assessment (CHNA) completed in 2019 and its Implementation Strategy for 2020–2022, both of which were presented to and approved by the Valley Children’s Healthcare Board of Trustees on September 19, 2019. To see a copy of Valley Children’s two most recent CHNA’s and Implementation Strategies, log onto www.valleychildrens.org/about-us/community-benefit.

Valley Children’s 2019 CHNA was based on a joint needs assessment for Fresno, Kings, Madera and Tulare counties and then separate needs assessments for Kern, Merced and Stanislaus counties.

For Fresno, Kings, Madera and Tulare counties, Valley Children’s partnered with 14 hospitals to conduct an assessment of health needs for both children and adults. The CHNA was coordinated by the Hospital Council of Northern and Central California and included a thorough review of secondary data as well as significant community engagement through surveys, focus groups and key stakeholder interviews.

To assess the needs of children in Kern, Merced, and Stanislaus counties, Valley Children’s consulted secondary data sources and worked with community partners to convene one-on-one interviews and focus groups with organizations representing low income, underserved communities.

Additionally, Valley Children’s staff engaged regularly with a host of community-based organizations and initiatives that kept us close to the issues impacting the health and well-being of children in the region. See pages 19-21 for a partial list of organizations and initiatives in which we were involved in 2020.



IV. COMMUNITY HEALTH PRIORITIES IN 2020

From high rates of obesity and child abuse to poor access to primary healthcare, children and their families throughout the seven-county region face many challenges in their efforts to live healthy, productive lives. The implications of these challenges are significant. For children and their families, it means high rates of chronic illness, frequent visits to hospital emergency rooms, missed days at school and missed days at work for parents or caregivers. For healthcare providers, it means carefully considering the many needs that exist and determining which needs are the most critical and which needs they are best equipped to address.

Based on our 2019 CHNA and our continuous engagement with community stakeholders, Valley Children's identified the following priority needs for 2020, listed in alphabetical order.

Access to Care

Enrollment in Health Insurance

Valley Children's identified and provided enrollment assistance to uninsured and under-insured patients who qualified for Medi-Cal, California Children's Services Program or Valley Children's Financial Assistance Program. Once eligibility was determined, Valley Children's staff assisted the families with completing necessary applications and submitting them to the appropriate agencies.

Mobile Health Unit

In 2020, pediatric physician residents participating in Valley Children's Pediatric Residency Program once again provided primary and preventive healthcare services to at-risk children in Fresno County as a part of the Fresno County Superintendent of Schools' (FCSOS) Mobile Health Unit (MHU). Designed to help ensure that children are healthy, and ready and able to learn, the MHU visits approximately 13 different schools regularly during the year that serve predominately rural, low-income communities. Valley Children's residents are able to provide children and their families with services and support that otherwise would be difficult for them to access, including the following:

- Well-Child Exams (0-18 years old)
- Pre-School Wellness Screening
- Immunizations - Free
- Treatment of minor injuries and illnesses
- Body mass index, height and weight evaluation
- Dental screening
- Nutrition education
- Asthma education
- WIC referrals
- Referrals to specialists
- Assistance with enrollment in Medi-Cal and Healthy Families insurance programs

Basic Needs

Food for Families

Many of the families whose children are being treated at Valley Children's come to our organization with little time to prepare for a long stay and often do not have enough money to buy food. In 2020, Valley Children's supported these families in a number of ways.

Valley Children’s dietary team provided meal coupons to breastfeeding moms whose infants were at Valley Children’s. Additionally, through a program called Meals from the Heart, which is sponsored by Ronald McDonald Charities of Central California, Valley Children’s social work team provided patients’ families with meal coupons when they arrived and were not prepared for a long stay at the hospital. The social work team also worked closely with the California Children’s Services program to provide food for eligible families.

Valley Children’s also received support from a number of other organizations, including the Mendiburu Magic Foundation, Catholic Diocese of Fresno, Sweet Nectar Society and Westley United Methodist Church in Fresno. These organization donated food to Valley Children’s to distribute to needy families or donated cash to give to families to purchase food.

Food Insecurity

As a critical social determinant of health, food insecurity impacts the health and well-being of our patients and families. Children who are food insecure lack access to affordable and healthy foods, which leads to adverse health outcomes, including increased obesity rates. Addressing food insecurity within the healthcare setting provides Valley Children’s the ability to further foster the health of our patients and communities.

In 2020, Valley Children’s continued its Prescription for Food Program at its Merced Olivewood Pediatrics practice. With funding from the Central California Alliance for Health, Valley Children’s primary care providers in Merced screen children for food insecurity using a simple survey developed by the American Academy of Pediatrics. A family is determined to be food insecure if, during the last 12 months, they worried about not having enough money to buy food or they ran out of food and did not have enough money to buy more. For children and families found to be food insecure, our providers hand the families a “Prescription for Food” voucher, which entitles them to receive a free 30-pound box of nutritious and healthy foods from the Merced County Food Bank on a monthly basis for 12 months.

Through the Prescription for Food Program, providers at our Olivewood Pediatrics Practice screened 3,020 patients, 659 of whom were determined to be food insecure. Data shows that approximately 25% of Medi-Cal patients at our Merced county practice are food insecure. Over the course of this program, and based on food redemption numbers reported by the Merced County Food Bank, a total of 3,695 individuals (our patients plus their family members) received free food thanks to the program. Approximately 300 families were returning to the food bank on a regular basis.

In addition, Valley Children’s and the Guilds Center for Community Health once again partnered with Vallarta Supermarket in Fresno, Tulare, Visalia and Porterville during the summer of 2020 to promote access to healthy foods. Through the program, children shopping with their families at any participating Vallarta Supermarket location were offered free fruit. Given that many children rely on meals provided by schools for much of their food intake, Valley Children’s felt it was important to make healthy food available, especially during the summer when most children are not in school.

Transportation

Given the Central Valley’s largely rural landscape and high concentration of poverty, transportation has long been a challenge for many families. Valley Children’s continued to work with the community to improve public transportation and access to care. Valley Children’s Social Work Department assisted families with transportation by providing gas cards, taxi vouchers, Amtrak tickets and bus tokens. Valley Children’s also subsidized bus and other public transit services from the City of Fresno and Kings County.

Chronic Disease Prevention

High rates of childhood obesity continue to create significant challenges for children and their families throughout Valley Children's service area. To help reverse this trend, Valley Children's focused its efforts in 2020 on two significant areas: food insecurity and school policies around student health and wellness.

Schools for Thriving and Healthy Students

In 2020, Valley Children's continued its Schools for Thriving and Healthy Students initiative. The purpose of the initiative is to engage school leaders across Fresno and Madera counties and to increase the knowledge and skills needed to effectively develop and implement local school wellness policies. A total of 17 school districts in the two counties are participating in the initiative.

Specific goals of the initiative are to: a) increase knowledge of the Whole School, Whole Community, Whole Child (WSCC) framework; b) increase the number of school districts adopting Local School Wellness Policies (LWSP) that incorporate evidence-based practices, and; c) institute a regular, ongoing process by which the participating districts monitor their performance, share practices and develop accountability for comprehensive and ongoing implementation of their wellness policies.

The initiative is funded by Valley Children's and is supported by the Public Health Institute's Center for Wellness and Nutrition, the Fresno County Superintendent of Schools and the Madera County Superintendent of Schools.

Infant Health

In 2020, Valley Children's participated in several initiatives supporting the healthy development of children both during pregnancy and into the first 3 to 5 years of life. Examples include the following:

Cradle to Career

Fresno and Stanislaus counties have launched formal Cradle to Career initiatives for the purpose of convening public and private sector stakeholders to work together to improve outcomes for children in their communities, from pre-conception to college and/or vocational training. In 2020, Valley Children's continued to participate in both initiatives and has been a strong voice for the inclusion of outcomes and indicators focused on child health and wellness.

March of Dimes

Valley Children's partnered closely with the March of Dimes to advocate for public policy positions that promote healthy pregnancies and healthy babies. Specific accomplishments in 2020 included preserving state funding for the extension of Medi-Cal postpartum coverage for new moms diagnosed with a mental health condition, preventing state budget cuts to the Black Infant Health program and advocating for the broader practice of nurse midwifery care in California. In 2020, Valley Children's Director of Community and Government Relations chaired the March of Dimes of California's Advocacy and Government Affairs Committee.

Mental Health

Mental health is one of the most pressing needs facing children in California. Children living in Valley Children's service area are particularly underserved due to the geography, provider shortages and limited community-based services. In 2020, Valley Children's demonstrated its commitment to meeting the mental health needs of children in a number of ways, including those listed below.

Community-Based Education and Outreach

At the local level, Valley Children's staff provided teen suicide prevention education to students and staff at area high schools. In addition, Valley Children's staff either led or participated in a number of community-based initiatives, including serving as members of the Fresno Suicide Prevention Collaborative and the Madera County Suicide Education and Awareness Collaborative, as well as chairing Community Conversations, a community-wide partnership addressing issues of mental health, homelessness, and their impact on families.

Valley Children's also provided education and resources for community stakeholders, including continuing medical education for community-based providers in collaboration with the American Academy of Pediatrics California Chapter 1 Mental Health Access Task Force.

In response to the challenges that COVID-19 and distance learning has created for children, Valley Children's mental health providers hosted two separate Facebook Live events during which they discussed issues specific to COVID-19 and students' social and emotional well-being.

At the state level, Valley Children's Senior Vice President for Community Engagement and Population Wellness chaired California's Mental Health Services Oversight & Accountability Commission and a number of Valley Children's team members successfully helped advocate for continued Medi-Cal coverage for postpartum depression.

Regional Capacity

In September 2019, Valley Children's announced a partnership with Universal Health Services (UHS), one of the nation's largest and most respected providers of behavioral health services. Under the partnership, UHS will construct, own and operate an 81,600-square-foot, 128-bed behavioral health hospital for children and adults immediately adjacent to the Valley Children's Hospital campus in Madera. The facility will include a 24-bed inpatient unit for children and adolescents, ages 5-17, representing a 49% increase in available beds for kids from Kern to San Joaquin counties. The hospital is expected to open in 2022.

Violence and Injury Prevention

Unintentional injury is the leading cause of death for children in the U.S. As a leader in providing specialized pediatric healthcare, Valley Children's recognizes the importance of injury prevention and works collaboratively with community agencies to prevent those tragedies. Each year, Valley Children's Injury Prevention Program provides injury prevention education and outreach to children and families through a variety of forums throughout Central California. The program is designed to help keep our kids safe.

The Guilds of Valley Children's Child Abuse Prevention and Treatment Center's mission is to provide comprehensive services to children, dependent adults and their families through a multidisciplinary, child-friendly program, and to meet the physical and emotional needs of victims with abuse considerations.

The Center is recognized in Central California and around the state as a leader in advocacy, injury prevention, clinical research and academic training. In addition, the Center prides itself on working collaboratively with prevention and intervention groups throughout the state to ensure that they are addressing child maltreatment to the best of their ability. The Center is currently a member of the Child Advocacy Centers of California, Central Chapter and the Central California Coalition of Child Abuse Prevention Councils.

According to the report, "Child Maltreatment 2019," the national estimate of total Child Protective Services (CPS) agency referrals for 2018 was 3.4 million (3,476,000) at a rate of 2.50 per 100,000 children in the population. This demonstrates an increase since 2018. In California, an estimated 403,920 suspected child maltreatment reports were completed, with 68,348 of those reports substantiated. Of the total estimated

child maltreatment reports made in California, 4,582 were regarding physical abuse allegations, 3,413 were regarding sexual abuse allegations and 56,995 were regarding neglect.

The Guilds Child Abuse Prevention and Treatment Center includes the Child Advocacy Clinic, which operates five days a week and sees approximately 900 children each year. The Center's providers are available seven days a week, 24 hours a day, for emergency coverage. The Center includes an inpatient component that evaluates approximately 100 children annually in the pediatric emergency department, acute-care floors and pediatric intensive care unit. In addition to the medical services offered, the Center has a team of social workers and a licensed mental health clinician who provide psycho-social assessment, linkages to community services and trauma therapy.

The Center works closely with law enforcement, Child Protective Services and district attorneys' offices in their investigative efforts of child maltreatment. Collaborative efforts include case consultation and monthly SCAN (Suspect Child Abuse and Neglect) meetings facilitated by our Child Advocacy Clinic in an effort to track, monitor and advocate for the health and safety of at-risk children throughout the Valley.

For prevention education, the Center continued to collaborate in 2020 with internal and external partners to provide education to parents, caregivers, healthcare personnel, teachers and mandated reporters. These partners included Valley Children's Trauma Department's Injury Prevention Team, Safe Kids, Child Abuse Prevention Councils of California, CPS, Fresno Unified School District, Sexual Assault Response Teams (SART), victim advocacy groups and county public health departments.

Finally, in response to the challenges created by COVID-19, the Center created and promoted a guide for schools and other agencies on how to detect child abuse in a virtual environment.

Valley Children's Response to COVID-19

Since the start of COVID-19, Valley Children's has recognized that it has a critical role to play not only in meeting the health needs of its patients and its workforce, but also in helping the broader community meet the challenges created by the pandemic. Examples of the support that Valley Children's provided to its community partners in 2020 include the following:

- **COVID-19 Test Sample Processing:** Valley Children's processed more than 9,900 COVID-19 testing samples for 10 different community-based providers and organizations that lacked adequate laboratory capacity of their own.
- **Financial Support for Community-Based Organizations Serving Children and Families:** Valley Children's increased its financial support for those organizations working hard to address a variety of needs and challenges that children and families were facing due to the pandemic, including access to food and access to intervention services for domestic violence and child abuse.
- **Personal Protective Equipment:** Valley Children's donated personal protective equipment to a variety of organizations that were running short of key items, including face shields, gloves, gowns, masks and shoe covers. Organizations to which we donated included schools, other providers, County Departments of Social Services (to ensure home visitations for at-risk children) and community-based organizations serving children and families.

- **Support for Schools:** Valley Children’s provided resources and education to schools and to parents to ensure that they can best meet the physical, social and emotional needs of children during this crisis. Support included:
 - Hosting two Facebook Live events in which Valley Children’s mental health providers discussed issues specific to COVID-19 and students’ social and emotional health.
 - Creating a webpage full of resources for schools, families and the community at large and a dedicated email address for school leaders to reach out to Valley Children’s for information and guidance (schoolhealth@valleychildrens.org).
 - Participating in the California School Nurse Organization – Central Valley Section’s October 2020 annual conference during which several Valley Children’s pediatric specialty physicians discussed a variety of issues specific to recognizing and addressing the impact of COVID-19 on children.

And while COVID-19 limited Valley Children’s ability to meet community need in 2020 due to social distancing and stay-at-home orders, Valley Children’s managed to continue to make significant contributions to the health and well-being of children through its community benefit program despite these challenges.

Availability of Resources

Availability of healthcare resources within Valley Children’s service area varies by type of resource and location. However, it is generally recognized that a vast majority of the region is medically underserved.

According to data published by the federal Health Resources and Services Administration, significant portions of the seven-county region were designated as Health Professional Shortage Areas for primary care (including pediatrics) and mental health in 2020. The Robert Wood Johnson Foundation’s and the University of Wisconsin’s 2020 County Health Rankings & Roadmaps program confirms OSHPD’s findings in noting that Valley Children’s service area has some of the lowest provider-to-population ratios for primary care physicians, mental health providers and dentists.

Unfortunately, the situation is not much better with respect to the supply of registered nurses. According to the Healthforce Center at UCSF’s 2018 report, “Regional Forecast of the Registered Nurse,” the Central Valley (inclusive of Valley Children’s seven-county service area) has some of the lowest registered nurse-to-population ratios in California.

V. COMMUNITY BENEFIT PROGRAM SUMMARY

According to the Catholic Health Association's "Guide for Planning and Reporting Community Benefit," community benefit services provide treatment and/or promote health and healing in response to identified community needs, and meet at least one of the following objectives:

- Improve access to healthcare services
- Enhance the health of the community
- Advance medical or healthcare knowledge
- Relieve or reduce the burden of government or private, community-based efforts

The definition also includes the provision of charity care and the unreimbursed cost of providing healthcare services to those enrolled in public programs, including Medi-Cal.

In 2020, Valley Children's provided the following community benefit activities and programs within its service area.

A. COMMUNITY HEALTH IMPROVEMENT SERVICES

Community Health Education

Adaptive Sports Program

Valley Children's Adaptive Sports Program provides free recreational and athletic experiences for children, adolescents and young adults with disabilities, regardless of whether they have been or currently are patients at Valley Children's. The only one of its kind in Central California, the program is designed for individuals with physical impairments and conditions ranging from cerebral palsy to spinal cord injuries. Disabled youth up to age 21 are especially encouraged to attend.

The region's abundant mountains, lakes, rivers, trails and athletic facilities make amazing destination hotspots for recreational and competitive activities. Whether water skiing or rock climbing, participants enjoy a fun experience while boosting their health, confidence and independence.

Through hard work and determination, children learn it is possible to participate in athletics, exceed expectations and achieve their dreams. The COVID-19 pandemic significantly limited the number of activities the program was able to support in 2020, however the wheelchair basketball team was able to compete in two different tournaments.

Injury Prevention Program

In 2020, the program recorded 6,984 contacts with children, parents, healthcare professionals and others at numerous community, media and professional events, covering the following topics: abusive head



trauma, baby basics, bicycle safety, child passenger safety, choking prevention, concussion prevention and management, driver safety and awareness including drunk/distracted driving, Halloween safety, home safety, medication safety, poison prevention, responding to a bleeding emergency pediatric trauma and water safety, railroad safety, safe sleep, suicide prevention and traumatic brain injury prevention.

Valley Children's distributed 119 bicycle helmets to children and families whose existing helmets did not meet minimum safety standards or who did not have helmets at all. Valley Children's also conducted safety checks on 260 car seats and gave away 146 car seats to families whose existing car seats did not meet minimum safety standards or who simply did not have a car seat and needed one.

Due to COVID-19, Valley Children's conducted much of its outreach in 2020 via Zoom or WebEx and also created professionally produced videos focused on booster seat safety, railroad safety, pedestrian safety, bicycle safety and burn prevention. Valley Children's shared the videos on social media sites and forwarded to school districts and community-based organizations throughout our service area.



Community-Based Education and Outreach

Valley Children's staff provided teen suicide prevention education to students and staff at area high schools. In addition, Valley Children's staff either led or participated in a number of community-based initiatives, including serving as members of the Fresno Suicide Prevention Collaborative and the Madera County Suicide Education and Awareness Collaborative, as well as chaired Community Conversations, a community-wide partnership addressing issues of mental health, homelessness and their impact on families.

Valley Children's pediatric residents provided education on asthma and other respiratory issues impacting school-aged children and cardiac issues experienced in the school setting.

Finally, in response to the challenges that COVID-19 and distance learning has created for children, Valley Children's mental health providers hosted two separate Facebook Live events during which they discussed issues specific to COVID-19 and students' social and emotional well-being.

Community-Based Clinical Services

Valley Children's provided the following community-based clinical services to help address the healthcare needs of children and their families at home, at school and in the community.

Access to Primary and Preventative Care for At-Risk Children

In 2020, pediatric physician residents participating in Valley Children's Pediatric Residency Program once again provided primary and preventive healthcare services to at-risk children in Fresno County as a part of

the Fresno County Superintendent of Schools' (FCSOS) Mobile Health Unit (MHU). Designed to help ensure that children are healthy and ready and able to learn, the MHU visits approximately 13 different schools regularly during the year that serve predominately rural, low-income communities.

Child Abuse Prevention

The Guilds of Valley Children's Child Abuse Prevention and Treatment Center's mission is to provide comprehensive services to children, dependent adults and their families through a multidisciplinary, child-friendly program, and to meet the physical and emotional needs of victims with abuse considerations.

The Guilds Child Abuse Prevention and Treatment Center includes the Child Advocacy Clinic, which operates five days a week and sees approximately 900 children each year. The Center's providers are available seven days a week, 24 hours a day for emergency coverage. The Center includes an inpatient component that evaluates approximately 100 children annually in the pediatric emergency department, acute-care floors and pediatric intensive care unit. In addition to the medical services offered, the Center has a team of social workers and a licensed mental health clinician that provide psycho-social assessment, linkages to community services, and trauma therapy.

For prevention education, the Center continued to collaborate in 2020 with internal and external partners to provide education to parents, caregivers, healthcare personnel, teachers and mandated reporters. These partners included Valley Children's Trauma Department's Injury Prevention Team, Safe Kids, Child Abuse Prevention Councils of California, CPS, Fresno Unified School District, Sexual Assault Response Teams (SART), victim advocacy groups and county public health departments.

Finally, in response to the challenges created by COVID-19, the Center created and promoted a guide for schools and other agencies on how to detect child abuse in a virtual environment.

Healthcare Support Services

Enrollment in Health Insurance

Valley Children's identified and provided enrollment assistance to uninsured and under-insured patients who qualified for Medi-Cal, California Children's Services Program or Valley Children's Financial Assistance Program. Once eligibility was determined, Valley Children's staff assisted the families with completing necessary applications and submitting them to the appropriate agencies.

Food for Families

Valley Children's dietary department provided meal coupons to breastfeeding moms whose infants were at Valley Children's. Additionally, through a program called Meals of the Heart, which is sponsored by Ronald McDonald Charities of Central California, Valley Children's social work team provided patients' families with meal coupons when they arrived and were not prepared for a long stay at the hospital. The social work team also worked closely with the California Children's Services program to provide food for eligible families.

Transportation

Given the Central Valley's largely rural landscape and high concentration of poverty, transportation has long been a challenge for many families. Valley Children's continued to work with the community to improve public transportation and access to care. Valley Children's Social Work Department assisted families with transportation by providing gas cards, taxi vouchers, Amtrak tickets and bus tokens. Valley Children's also subsidized bus and other public transit services from the City of Fresno and Kings County.

Social and Environmental Improvement Activities

Valley Children's supported a number of programs and activities to improve the capacity of communities to promote health and wellness among children.

Food Insecurity

In 2020, Valley Children's continued its Prescription for Food Program at its Merced Olivewood Pediatrics Practice. With funding from the Central California Alliance for Health, Valley Children's primary care providers in Merced screen children for food insecurity using a simple survey developed by the American Academy of Pediatrics. A family is determined to be food insecure if, during the last 12 months, they worried about not having enough money to buy food or they ran out of food and did not have enough money to buy more. For children and families found to be food insecure, our providers hand the families a "Prescription for Food" voucher, which entitles them to receive a free 30-pound box of nutritious and healthy foods from the Merced County Food Bank on a monthly basis for 12 months.

Through the Prescription for Food Program, providers at our Olivewood Pediatrics Practice screened a total of 3,020 patients, 659 of which were determined to be food insecure. Data shows that approximately 25 percent of Medi-Cal patients at our Merced county practice are food insecure. Over the course of this program, and based on food redemption numbers reported by the Merced County Food Bank, a total of 3,695 individuals (our patients plus their family members) received free food thanks to the program. Approximately 300 families were returning to the food bank on a regular basis.

In addition, Valley Children's and the Guilds Center for Community Health once again partnered with Vallarta Supermarket in Fresno, Tulare, Visalia and Porterville during the summer of 2020 to promote access to healthy foods. Through the program, children who were shopping with their families at any one of the participating Vallarta Supermarket locations were offered free fruit. Given that many children rely on meals provided by schools for much of their food intake, Valley Children's felt it was important to make healthy food available, especially during the summer when most children are not in school.

Schools for Thriving and Healthy Students

In 2020, Valley Children's continued its Schools for Thriving and Healthy Students initiative. The purpose of the initiative is to engage school leaders across Fresno and Madera counties and to increase the knowledge and skills needed to effectively develop and implement local school wellness policies. A total of 17 school districts in the two counties are participating in the initiative.

Specific goals of the initiative are to: a) increase knowledge of the Whole School, Whole Community, Whole Child (WSCC) framework; b) increase the number of school districts adopting Local School Wellness Policies (LSWP) that incorporate evidence-based practices, and; c) institute a regular, ongoing process by which the participating districts monitor their performance, share practices and develop accountability for comprehensive and ongoing implementation of their wellness policies.



The initiative is funded by Valley Children's and is supported by the Public Health Institute's Center for Wellness and Nutrition, the Fresno County Superintendent of Schools and the Madera County Superintendent of Schools.

B. HEALTH PROFESSIONS EDUCATION

Valley Children's is committed to promoting an adequate supply of highly trained professionals to meet our region's demand for pediatric healthcare services. Activities supported by Valley Children's in 2020 included the following:

Clinical Partnerships

Valley Children's Clinical Partnership program brings together institutions focused on enhancing neonatal and pediatric care, regardless of whether the ill or injured child becomes a Valley Children's patient. This effort helps prevent children from being transferred or referred unnecessarily to Valley Children's, and helps identify as soon as possible when a child needs advanced pediatric care. With improved communication and tools, we decrease stress for patients and families and increase provider confidence in providing pediatric care, while enhancing performance at both Valley Children's and the partnering provider. The goals of our Clinical Partnership include providing:

- improved quality and confidence in providing pediatric care
- more care delivered closer to home
- enhanced, coordinated care

In 2020, Valley Children's supported 16 inpatient clinical partners. In response to the pandemic, many of our meetings and educational activities shifted to virtual sessions. Nevertheless, we committed and invested considerable support and resources in our partnering facilities and their feedback continues to be positive relative to our efforts.

Continuing Physician Medical Education

In 2020, Valley Children's provided continuing medical education to close to 400 community-based primary care physicians. Pediatric subspecialists from Valley Children's served as featured faculty, providing community-based physicians with critical guidance on a variety of medical conditions as they present in children, including arthritis, asthma management, bronchiolitis, cervical lymphadenopathy and lymphadenitis, hand and wrist injuries, hematology/oncology, hernias, hypertension, maltreatment, pectus deformities, short stature and growth failure, sepsis, spinal muscular atrophy and urological considerations.

Programs were provided at locations throughout Valley Children's service area, including Bakersfield, Hanford, Madera, Merced, Modesto, Porterville, San Luis Obispo and Visalia.

Non-Physician Clinical Training

Valley Children's partners closely with health professions' education programs throughout the state and around the country to provide students with a variety of educational opportunities to observe or participate in the care of pediatric patients. In 2020, Valley Children's hosted 644 nursing students for more than 30,000 nursing instruction hours. Valley Children's also hosted 162 non-nursing students, representing 12 different clinical disciplines, for a total of 15,471 instruction hours.

Valley Children's also provided education and resources for community stakeholders, including continuing medical education for community-based providers in collaboration with the American Academy of Pediatrics California Chapter 1 Mental Health Access Task Force.

Valley Children’s Pediatric Residency Program

When a child is ill or injured, only the best pediatric medical care will do. As the region’s leader in pediatric care, Valley Children’s has remained committed for decades to ensuring high-quality pediatric medical education and resident training for healthcare professionals throughout Central California. To maintain this standard of excellence, we continuously look for ways to expand our training opportunities and to use the latest technology to improve clinical outcomes and promote best practices.

Valley Children’s Pediatric Residency Program, affiliated with Stanford University School of Medicine, provides an in-depth education focused on general and advanced clinical pediatric training in a fast-paced, tertiary care environment, with a focus on quality and patient safety, interprofessional education, and scholarship and community partnerships. Residents rotate through Valley Children’s main teaching hospital – the 330-bed, state-of-the-art Valley Children’s Hospital – and Lucile Salter Packard Children’s Hospital at Stanford. They work closely with physicians, nurses, pharmacists, administrators and other healthcare professionals, including our partners in local hospitals and medical groups.

Physicians tend to practice where they learn. We graduated our first class of 13 pediatricians in June of 2020, retaining 65% of our graduates within the Valley Children’s network. Our new graduates now serve in the Central Valley and help bring healthcare closer to home for our community. Valley Children’s pediatric residency program prepares healthcare professionals for an exciting career in medicine, academics, advocacy and leadership, demonstrating the advantages of practicing in the Valley.

In 2020, Valley Children’s provided training to 31 medical students and 201 physician residents from 19 different programs throughout Central California, during the COVID-19 pandemic. Residents received training in a number of different disciplines including general pediatrics, cardiology, emergency medicine, family medicine, pediatric surgery and orthopaedic surgery.

Pediatric physician residents participating in Valley Children’s Pediatric Residency Program also supported the education of school nurses by participating in the FCSOS’ annual education series for school nurses.

Pharmacist Training

Valley Children’s supported a pharmacy residency program in 2020 that provided training to nine Residents and one Fellow.

C. RESEARCH

The research program at Valley Children’s Hospital consists of both national multi-center clinical trials and locally generated, physician-initiated research studies. Our focus is to participate in studies that are tailored to meet the varying needs of our patient population. More than 200 studies are available to children and their families. Studies include Phase II through Phase IV clinical research, as well as social and behavioral research. The following is a summary of some of the research that Valley Children’s conducted in 2020.

Children’s Oncology Group

Valley Children’s Oncology Research Program is a member of the Children’s Oncology Group, an international network of clinical trials, which is federally funded by the National Cancer Institute. Physicians have access to more than 100 studies to treat a variety of types of cancer, and to find treatments that are more effective for the children we care for. Additionally, we have developed a cancer survivorship program initiated by one of our oncologists, which examines the long-term effects of cancer treatment and the ongoing health needs of survivors.

COVID-19

In the early stages of COVID-19, Valley Children's initiated significant research related to the treatment of COVID-19, along with the diagnosis and treatment of post-COVID Multisystem Inflammatory Syndrome in Children (MIS-C). Several studies examined the characterization of MIS-C, as well as long-term outcomes. Valley Children's joined several national longitudinal COVID-19 registries. Other Valley Children's physicians examined the effects of the pandemic on families, including the risk of abuse during quarantine, the effects of the pandemic on management and outcomes of pediatric appendicitis, and the disease severity of hospitalized children who test positive for COVID-19.

Whole Genome Sequencing

Our Genetics Department participated in Project Baby Bear, which was funded by the State of California to provide rapid Whole Genome Sequencing for infants enrolled in Medi-Cal. The project helped doctors identify the exact cause of rare, genetic diseases in an average of three days, instead of the four to six weeks standard genetic testing offers. Analysis showed the project resulted in faster diagnoses, better health outcomes, reduced suffering and a decreased cost of care for children with genetic disorders.

Physician and Pharmacy Resident Research

Researchers in our Graduate Medical Education Program mentored pediatric physician and pharmacy residents on more than a dozen studies examining best practices to care for children. Some of the research projects included the following:

- Bedside staff knowledge and perceptions regarding implementing American Academy of Pediatrics-recommended safe sleep practices in the inpatient setting
- Pilot for a comprehensive pediatric LGBTQ+ resident curriculum
- Firearm-related anticipatory guidance practices of pediatric residents and general pediatricians in an underserved rural area with a high rate of gun ownership

Other Research

Valley Children's Trauma Team initiated research on the issue of whether or not every trauma transfer to Valley Children's needs to go through the hospital's Trauma Bay. Through a retrospective chart review of cases at Valley Children's, this study aims to determine if patients can be transferred directly to the PICU without changes in morbidity or mortality. An abstract titled "Outcomes after transfer of trauma patients to pediatric ICU" was recently accepted to the 16th Annual Academic Surgical Congress.

Due to the prevalence of Valley Fever in our region, Valley Children's Infectious Disease specialists examined treatment outcomes seeking to learn why some patients develop more severe disease than others. Additionally, they worked with families to support resilience, as they navigated the many months of treatment their children undergo.

Valley Children's Hematology Treatment Center participated in a national database to improve the care of children and young adults with bleeding and clotting disorders. The goals of this project are to gain a better understanding of the issues affecting patients and families, including the development of inhibitors; increase knowledge of the genetics and natural history of blood disorders; study treatment and develop standards of care; and increase community support and education.

Valley Children's Maternal Fetal Center specialists conducted a study that surveyed new moms regarding their birth experience in an effort to improve the care they received and their overall health and well-being.

Physicians in Valley Children's Nephrology Department participated in international research studying the clinical course and natural history of children with kidney dysfunction with the goal of advancing the science of pediatric renal transplant.

D. CASH AND IN-KIND CONTRIBUTIONS

Valley Children's participated as a financial sponsor of community-based organizations whose purpose aligns closely with Valley Children's mission and community benefit priorities. As mentioned, Valley Children's directed much of its financial support to organizations providing services to children and families adversely impacted by the pandemic, including numerous food banks throughout the region, Court Appointed Special Advocate agencies, the Community Action Partnership of Madera County, the Marjaree Mason Center in Fresno, Garden Pathways in Bakersfield and others.

Valley Children's also provided a variety of in-kind support in 2020, including the following:

Disaster Preparedness

Valley Children's donated space to the California Department of Public Health to store pharmaceuticals to be used in regional disasters or medical emergencies.

Expanded Access to Pediatric Primary and Specialty Care

Valley Children's made cash contributions for the purchase of capital-related items to be used to increase access to healthcare services for children throughout the region.

Poison Control

The Central California Poison Control Center is located on the Valley Children's campus and received a donation of office space in 2020 from Valley Children's.

The Center answers calls 24 hours a day, 7 days a week, and provides expert advice and information regarding exposure to potentially harmful substances.

In addition to medical advice, the Center also assists physicians in complying with mandatory reporting requirements for pesticide exposures, provides case data and collects and reports information on the health issues related to pesticide exposure in California. Lastly, the Center has been expressly responsive to the growing and largely underserved Latino population by developing specialized teaching tools and program interventions in Spanish, and providing customized trainings for community health workers in Spanish.

Ronald McDonald House

Valley Children's owns the land on which the Ronald McDonald House (RMH) of Central California is located and leases the land to the RMH for \$1 per year. The lease arrangement helps make it possible for the RMH to offer services to families whose children are hospitalized or receiving treatment, including:

- 18 bedrooms with a private bathroom
- Three wings equipped with a laundry room, kitchen and dining area
- Fully stocked pantry and private refrigerators for each room
- Home-cooked meals
- Playroom for siblings
- Large communal living area with small reading room
- Outdoor dining and play area

Leadership in Community Health

The Valley Children's team is active throughout our service area working to address a number of issues critical to child health and wellness. Members of the hospital's leadership team and clinical staff support many healthcare related initiatives through an in-kind donation of time and resources, including:

Child Maltreatment

1. Central California Coalition of Child Abuse Prevention Councils
2. Children’s Advocacy Centers of California
3. County Child Abuse Prevention Councils, Fresno and Madera counties
4. County Pediatric Death Review and Child Maltreatment Teams, Fresno, Kern, Kings, Madera and Merced counties
5. Fresno County Human Trafficking Task Force
6. Live Well Madera County Child Abuse Prevention Workgroup
7. Madera County Commercial Sexual Exploitation of Children (CSEC) Multi-Disciplinary Team
8. Madera County Out of Home Youth Advisory Board
9. Sexual Assault Response Teams, Fresno, Madera and Merced counties
10. Suspected Child Abuse & Neglect (SCAN) Team, Fresno, Kern, Kings, Madera and Merced counties
11. Tulare County Commercially Sexually Exploited Children Review Team

Childhood Obesity Prevention

1. Fresno County Diabetes Collaborative
2. Fresno County Food Security Network
3. Fresno County Health Improvement Partnership Steering Committee
4. Kings County Diabetes Coalition
5. Live Well Madera County Obesity and Diabetes Workgroup
6. Regional Partnership for Childhood Obesity Prevention
7. Tulare County Diabetes and Obesity Workgroup

Community Health Improvement

1. California School Nurse Organization – Central Valley Section
2. Cradle to Career Fresno County
3. Cradle to Career Stanislaus County
4. Fresno County Community Health Improvement Partnership
5. Fresno Unified School District School Health Advisory Committee
6. Stanislaus County Mobilizing for Action through Partnerships and Programs
7. Tulare County Mobilizing for Action through Partnerships and Programs Committee

Developmental Disabilities

1. Bi-Annual Babies First Coordinating Council
2. California Breast Feeding Coalition Communication Committee
3. Fresno Babies First Breastfeeding Task Force
4. Fresno County Office of Education Teen Parent Support Collaborative
5. Help Me Grow, Fresno County
6. Kern County Medically Vulnerable Infant Project
7. Madera County Breast Feeding Coalition
8. Madera County Office of Education Pregnant or Parenting Teen Youth Conference
9. March of Dimes California Advocacy and Government Affairs Committee
10. Preterm Birth Collective Impact Initiative, Fresno County
11. Teen Parent Support Program, First 5 Fresno County

Mental Health

1. Central California Perinatal Mental Health Collaborative
2. Clovis Unified School District Comprehensive Wellness Committee
3. Community Conversations on Mental Health, Fresno County
4. Fresno County 5150 Task Force
5. Fresno County Suicide Prevention Collaborative
6. Fresno County Trauma and Resiliency Network
7. Madera County Suicide Prevention Collaborative
8. Mental Health Services Oversight and Accountability Commission, California
9. National Alliance on Mental Illness, Fresno County
10. Resource Center for Survivors, Fresno County Rape Crisis Services
11. Survivors of Suicide Loss, Fresno County

Primary Care

1. Merced County Healthcare Consortium

Unintentional Injury

1. California Safe Teen Driving Committee
2. California Unintentional Injury Prevention Strategic Plan Project
3. Children in Autonomous Vehicles Consortium
4. Regional Safe Sleep Task Force
5. Regional Trauma Audit Committee-Unintentional Injury Subcommittee
6. Safe Kids California
7. Safe Kids Central California
8. Safe Kids Worldwide Network Advisory Council
9. Safe Kids Worldwide Railroad Safety Committee
10. Water Safety Council of Fresno County

Other

1. ABC30 Fresno Community Advisory Committee
2. California Department of Public Health, Office of Health Equity Advisory Committee
3. Kings County Multi-Disciplinary Team
4. Madera County Interagency Council for Children
5. Mariposa County Interagency Team Member
6. Roman Catholic Diocese of Fresno, Health Ministry Office

E. COMMUNITY BUILDING ACTIVITIES

Advocacy

One of the ways we care for children is by advocating to help improve pediatric health care, on a local, state and national level. Examples of our advocacy work include:

Cradle to Career

Fresno and Stanislaus Counties have launched formal Cradle to Career initiatives for the purpose of convening public and private sector stakeholders to work together to improve outcomes for children in their communities, from pre-conception to college and/or vocational training. In 2020, Valley Children's continued to participate in both initiatives and has been a strong voice for the inclusion of outcomes and indicators focused on child health and wellness.

March of Dimes

Valley Children's partnered closely with the March of Dimes to advocate for public policy positions that promote healthy pregnancies and healthy babies. Specific accomplishments in 2020 included preserving state funding for the extension of Medi-Cal postpartum coverage for new moms diagnosed with a mental health condition, preventing state budget cuts to the Black Infant Health program, and advocating for the broader practice of nurse midwifery care in California. In 2020, Valley Children's Director of Community and Government Relations chaired the March of Dimes of California's Advocacy and Government Affairs Committee.

Statewide Advocacy

At the state level, Valley Children's Senior Vice President for Community Engagement and Population Wellness chaired California's Mental Health Services Oversight & Accountability Commission and a number of Valley Children's leaders successfully helped advocate for continued Medi-Cal coverage for postpartum depression.



VI. FINANCIAL SUMMARY OF COMMUNITY BENEFIT

Economic value and categorization of community benefit provided in FY2020

Valley Children's community benefit costs are in compliance with Internal Revenue Service instructions for Form 990 Schedule H. All community benefit expenses are based on actual costs, not charges, in compliance with IRS Form 990 Schedule H instructions using a cost to charge ratio for financial assistance.

(October 1, 2019, through September 30, 2020)

1.	Financial assistance/charity care ¹	\$209,349
2.	Unpaid costs of Medi-Cal ²	-
3.	Education and research ³	\$9,910,399
4.	Other for the broader community ⁴	\$2,385,512
	Total quantifiable community benefit prior to unpaid cost of Medicare	\$12,505,260
5.	Unpaid costs of Medicare	\$92,640
	Total quantifiable community benefit	\$12,597,900

¹Financial Assistance (Charity Care) - In keeping with its Mission, Valley Children's continues to accept all patients, regardless of their ability to pay. This amount represents costs associated with patients who meet certain criteria under the organization's charity care policy without charge, or at amounts less than its established rates in relation to the cost of these services. Financial Assistance (Charity care) includes indigent and free care, which is based on the patient's inability to pay for services.

²Unpaid costs of Medi-Cal, net of disproportionate share funds received, were \$91,302,162 in fiscal year 2020. Valley Children's recognized net revenue from the Hospital Fee Program in the amount of \$100,988,571 in fiscal year 2020 and therefore has reported \$0 unpaid costs of Medi-Cal.

³Costs related to the medical and health professions education programs and research that the hospital supports.

⁴Includes non-billed activities, such as health education, community health improvement, health support services, community benefit operations, cash and in-kind donations.

Significant Needs the Hospital Intends to Address

Based on the results of the CHNA completed in 2019, Valley Children's prioritized the following list of health needs to address through its Implementation Strategy/Community Benefit plan in 2021.

- Access to care
- Basic needs
- Chronic disease prevention
- Infant health
- Mental health
- Violence and injury prevention

Access to Care (including community capacity, primary care and transportation)

Valley Children's will address access to healthcare by taking the following actions:

- Participate in community partnerships that enhance the ability of stakeholders to meet the healthcare needs of children in Central California.
- Support development and/or implementation of health professions education programs for physicians and non-physician providers.
- Promote health careers in pediatric care by participating in health career fairs and by offering observation and mentoring activities at Valley Children's.
- Provide education to school nurses, primary care physicians, hospitals and others to advance their clinical knowledge.
- Advance community providers' capacity to address the medical needs of children through Valley Children's Clinical Partnership Program.
- Recruit and place pediatricians in underserved communities.
- Participate in community initiatives that expand access to primary care.
- Provide health insurance enrollment assistance to families with children not enrolled in health insurance.
- Provide financial support for transportation services for needy families.

Basic Needs

Valley Children's will address basic needs by taking the following actions:

- Provide meals to Valley Children's families and increase food access for eligible families.
- Lead or participate in community-based initiatives that address the root causes of food insecurity and/or increase access to food for our most needy populations.
- Support policy and systems changes that address the root causes of food insecurity and/or increase access to food for our most needy populations.
- Increase access to age-appropriate books for children of all ages.

Chronic Disease Prevention (including asthma, obesity, and Type II diabetes)

Valley Children's will address chronic disease prevention by taking the following actions:

- Participate in regional collaboratives focused on asthma and asthma issues.
- Provide education to families, community providers and organizations on how to prevent and/or treat asthma.
- Develop and implement a regional strategy for preventing and/or managing childhood obesity.
- Provide education to primary care providers and community-based organizations regarding childhood obesity and diabetes prevention management.

Infant Health (including developmental disabilities, pre-term birth and infant mortality)

Valley Children's will address infant health by taking the following actions:

- Participate in regional collaboratives focused on asthma prevention and treatment.
- Support a regional strategy for preventing and/or managing childhood obesity.
- Provide education to primary care providers and community-based organizations regarding childhood obesity and diabetes prevention and management.
- Support policy and systems changes that address the root causes of chronic disease in children with a focus on obesity, diabetes and asthma.

Mental Health

Valley Children's will address behavioral health by taking the following actions:

- Advocate for county-led Mental Health Services Act initiatives that increase access to services for children and adolescents.
- Provide education to community stakeholders on issues impacting pediatric mental health.
- Support policy and systems changes that help prevent childhood trauma and that ensure mental health services are available for children and families when needed. .

Violence and Injury Prevention (including child maltreatment)

Valley Children's will address violence and injury prevention by taking the following actions:

- Participate in local and regional collaboratives focused on prevention and system integration.
- Provide education and technical assistance to community providers and organizations regarding prevention and child maltreatment, including promotion of best practices.
- Participate in coalitions that promote childhood injury prevention.
- Provide professional development for community providers and organizations to increase their capacity to provide education and/or training on pediatric injury prevention issues.
- Support policy and systems changes that help prevent injury to children.

Significant Needs Valley Children's Does Not Intend to Address

Taking existing hospital and community resources into consideration, Valley Children's will not directly address the remaining health needs identified in the CHNA including:

- Alzheimer's disease
- Climate and health/environmental pollution
- Communicable diseases
- Dental health
- Economic security
- Education
- Housing and homelessness
- Sexually transmitted infections
- Substance use

Knowing that there are not sufficient resources to address all the community health needs, Valley Children's chooses to concentrate on those health needs that can most effectively be addressed given the organization's areas of focus and expertise. It is also important to note that this plan is not exhaustive of everything Valley Children's does to enhance the health of the communities we serve. Valley Children's will continue to look for opportunities to address community needs where it can appropriately contribute to addressing those needs, either directly or in collaboration with others.

Evaluation of Impact

Valley Children's will monitor and evaluate the programs and activities outlined above. The hospital has a system that tracks the implementation of the strategies. The reporting process includes the collection and documentation of tracking measures, such as the number of people reached/served and collaborative efforts to address health needs. An evaluation of the impact of the hospital's actions to address these significant health needs will be reported in the next scheduled Community Health Needs Assessment.

Fostering Community Partnerships

Valley Children's is committed to fostering partnerships with community-based organizations, community clinics, government agencies, schools and school districts, the faith community, public health, and public safety agencies. Our community benefit plan includes maintaining current partnerships and exploring opportunities to engage with new partners

VIII. CONTACT INFORMATION

Address of Hospital Campus

Valley Children's Hospital
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Web Address

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Community Benefit Contact

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